

# Your toner recycling service is switching to a new UK provider.

Discover all you need to know about moving to our new toner recycling service.

## Toner Take Back Promise.

Our free, simple to use, responsible returns programme continues under our new UK recycling partner, OEMReturn, for all used genuine Kyocera toner cassettes and cartridges.

The moment your empty consumables enter the system, Kyocera and our recycling partner will manage everything from pick-up to processing toner plastics into graded plastic beads. Their zero to landfill commitment ensures all toner empties are returned to a raw material state for reuse in a wide-range of new products.

KYOCERA is happy to confirm this service is free of charge in order to ensure that our spent consumables are properly recycled of best environmental methods and our service complies fully with UK WEEE legislation.

## Why participate?

**Free** - There are no costs for returning empty toners.

**Simple** - Easy to use programme.

**Responsible** - Less waste to landfill.

## Bookmark the new portal.

The OEMReturn Service is accessed via a **kyocera.oemreturn.com**. Their portal is intuitive and has a clear customer journey that steps you through registration, ordering empty boxes and collection.

Don't forget to bookmark OEMReturn for future visits.

## Get up and running quickly.

**Register** for your free online account with your name and email address.

### Request your service:

- + Order collection boxes - supplied in packs of 3
- + Book a pick-up - select quantity and location of boxes for next day courier collection.

### Use Order History to:

- + Download shipping labels
- + Track shipments
- + View and download Waste Transfer Notes

**Address Book** allows you to store multiple entries with a 'bulk import' function.

## Good to go checklist.

- Ensure your box is full for pick-up and only Kyocera genuine toner cartridges are in the box.
- Securely seal the contents of the box in a plastic bag
- Ensure the box is securely taped at both ends.
- Stick the shipping label to the box so it is clearly visible.
- Place the box ready for collection at main entrance, ground floor or reception area

The box holds 30-40 units. We cannot accept other brands of toner returns or compatibles. Kyocera waste toner bottles should be disposed of in general waste.

**kyocera.oemreturn.com** | For support please call 0800 083 6555 or email [info@oemreturn.com](mailto:info@oemreturn.com)